

Dear Member



This is just a very brief newsletter to update you on:

Compensation offer  
Meet the Manager - Harpenden Wednesday 24 February  
Thameslink Programme

### Compensation offer

As you probably know, FCC are now accepting compensation claims both online and by paper application.

If you both meet the criteria for the compensation offer and want to take one of the two options (tickets or a discount when renewing your season ticket at an FCC station / FCC website), then I see no reason to delay and think that, if you have not already done so, you should apply now.

I hear from FCC that they will be “generous” on proof of purchase, so do apply with what ever evidence you have (remembering to black out sensitive elements of credit card statements etc).

Some of us do not meet either the criteria for the offer, nor want compensation in the offered form. These include:

1. Regular travellers who use daily tickets (eg 3 days per week peak, 4/5 days per week off peak)
2. Travellers with annual season tickets purchased via their employer (either as a perk or through a season ticket loan) who would like a discount on their next ticket.
3. Travellers who have just renewed an annual season ticket.

FCC have commented to me “watch this space”, so it looks like there will be improvements in one or more of these areas. Unless the current compensation will be of immediate benefit, I suggest you hold off applying for a week or so.

### Meet the Manager – Harpenden Wednesday 24 February

FCC will be holding a Meet the Manager session between 4pm and 7pm. I plan to be there, probably from about 5:45pm or so through to 7pm. I understand that this session will also cover stations Luton Airport Parkway through to Harlington, and that if your ticket does not cover Harpenden, it will allow you to travel there that evening.

### Thameslink Programme

You may have read in the media that the completion date of the programme has been put back to 2016 (from 2015). As regards infrastructure changes this mainly affects the rebuild of London Bridge Station. I believe pre-Olympic deliveries are not changed - most notably, completing the re-build at Blackfriars and the return to weekend through working.

I will find out more and let you know.

Regards

*Neil*

Neil Middleton  
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